



Jerrel Kruschke, P.E.

Commissioner of Public Works

Department of Public Works 2024-25 New Year Holiday Schedules

The City of Milwaukee Department of Public Works (DPW) offices will be closed on Tuesday, December 31 and Wednesday, January 1 for the New Year holiday.

Garbage, Recycling, and Drop-Off Centers:

- There will be no garbage and recycling pick-up on Wednesday, January 1. Reminder - collection days shift forward after each City holiday. Review your [collection schedule](#) here.
- Drop-Off Centers will be open on Tuesday, December 31, but closed on Wednesday, January 1.

Parking Enforcement:

- No parking meter or hourly restriction enforcement on Wednesday, January 1.
- No overnight parking enforcement on Tuesday night into Wednesday morning (January 1 from 2 a.m. to 6 a.m.) and Wednesday night into Thursday morning (January 2 from 2 a.m. to 6 a.m.). However, vehicles still must be legally parked and not in violation of any posted parking regulations.
- Night parking enforcement resumes on Thursday night into Friday morning (January 3 from 2 a.m. to 6 a.m.).
- If a Snow Emergency is declared Snow Emergency regulations take precedence. Visit milwaukee.gov/parking for more information.

Tow Lot:

- Open Tuesday, December 31 from 9 a.m.-1 p.m., but closed on Wednesday, January 1.

Milwaukee Water Works:

- The Water Works Customer Service Center at 841 N. Broadway will be closed for the holiday on Tuesday, December 31 and Wednesday, January 1 for in-person and live telephone assistance.
- Automated account information and bill payment will remain available by calling (414) 286-2830.
- Customers can pay their Municipal Services Bill and check account balances online anytime at milwaukee.gov/water.
- Questions concerning billing or making payments can be emailed to watwebcs@milwaukee.gov or calling Customer Service the following business day.
- For water emergencies, customers are asked to call the 24-hour Control Center at (414) 286-3710.

For other requests, schedules, and information, residents should call (414) 286-CITY (2489), visit the DPW website at milwaukee.gov/dpw, or enter service requests online at milwaukee.gov/click4action. or using the free MKE Mobile Action app (milwaukee.gov/mkemobile).